



**IDYLLWILD FIRE PROTECTION DISTRICT
ZONES I, II AND III
EMS ADMINISTRATIVE GROUP MEETING**

October 21, 2013

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Idyllwild Fire Protection District, Zones I, II and III

EMS Administrative Group Meeting

Date: Monday, October 21, 2013, 2:00 PM to 3:30 PM

Location: Idyllwild Library

54401 Village Center Dr., Idyllwild, CA 92549

Conference Room

Agenda

Subject	Time	Presented By	Purpose
Call to Order - Roundtable Introductions	5 Min	ALL	Intro
2013 Ambulance Compliance (Jan. to Jun.)	30 Min	Trevor	Inform
EMS Agency Report	15 Min	Trevor	Inform
Open Discussion	20 Min	ALL	Discuss
Adjournment/ Next Meeting	5 Min	Trevor	Inform

If you have questions regarding EMS Zone Administrative Group meetings please contact:
Patrice Shepherd, pshepherd@rivcocha.org or Trevor Douville, tdouville@rivcocha.org - (951) 358-5029-office

2013 EMS Zone Meeting Schedule can be found at <http://remsa.us/zones/2013-Schedule.pdf>

EMS Administrative Zone: Idyllwild Fire Protection District, Zones I, II, & III

Meeting Minutes for February 28, 2013

Meeting held at Idyllwild Fire Protection District Headquarters

In Attendance:

Jerry Buchanan	<i>Idyllwild Commission</i>	Mark LaMont	<i>Idyllwild Fire Protection District</i>
Bill Bullard	<i>The Abaris Group</i>	Brian MacGavin	<i>Riverside County EMS Agency</i>
Pete Caparelli	<i>IFPD Board Member</i>	Marge Muir	<i>CSA 38</i>
Jeannine Charles-Stigall	<i>IFPD Board President</i>	Jim Price	<i>American Medical Response</i>
Trevor Douville	<i>Riverside County EMS Agency</i>	Patrick Reitz	<i>Idyllwild Fire Protection District</i>
Jerry Holdbber	<i>CSA 38</i>	Jim Reyes	<i>Idyllwild Fire Protection District</i>
Jerry Kirk		Patrice Shepherd	<i>Riverside County EMS Agency</i>

I. Call to Order Roundtable Introductions

Meeting called to order at 2:15pm.

II. Review of Compliance

Compliance from 2008 to 2012 was reviewed. Compliance has been consistently around 97.5% and higher. The most concerning dip was in February of 2011, which was slightly above 93.7%. Volume has been fairly consistent year-over-year, and fluctuates with the seasons and community activity levels. Zone II also experienced steady compliance, however a few late responses have a huge effect on the compliance, due to the Zone's low volume. Zone III now has data based on a 29:59 response time clock instead of the "Best Effort" standard used in previous years. Zone III receives higher volume than Zone II, and IFPD staff have noticed that highways incidents have increased. IFPD staff stated that the response times that are 0-1 minute are mostly from patients of two clinics nearby and from walk-in patients.

Ambulance wait times were reviewed and explained, including the relationship between bed delays and ambulance compliance. Most of the wait time hours are accrued in the Northwest Zone, however Hemet Hospital has been the hospital to impact the IFPD response areas in this way. Hemet attributes their wait time issue to the flu impact, as they had previously been doing very well keeping their hours down.

Jerry Holdbber expressed concerns that AMR isn't being dispatched quickly enough when needed. Mark LaMont of IFPD believes that the agreement is working exactly as intended and the processes followed by IFPD and AMR are sufficiently meeting the community's needs.

III. Response Penalties Review

Fees generated from late responses and Missing-on-Scenes (MOSS) were discussed, and the breakdowns were included in the compliance packet. Fine money distribution should commence in mid-May.

IV. Idyllwild Fire Department Response Areas Map Review

New GIS maps were debuted for the area, which included the overlapping zones I and III. An Action Item was created to make two modifications to the map.

Action Item: Per the IFPD representatives, Cedar Glen belongs to Zone I and the map should be amended. The transfer station below Zone I to Zone III should also be corrected, as the areas that are specifically not the transfer station belong to Zone I.

V. EMS Agency Report

The EMS System Evaluation was discussed. Stakeholder meetings were held this week across the county, discussing the whole plan for the Abaris Group to perform the system evaluation. There is a Steering Committee with representatives from many different departments, which will be making the recommendations to the Board of Supervisors (BOS) in March of 2014. At that time, the BOS will have enough information to decide whether the county wants to perform a RFP for 9-1-1 ambulance service. Abaris will be going through multiple steps to ensure the feedback they receive is valid and accurate. They will research best practices and industry trends. They will show the stakeholders where the system is now, which areas could be improved, other systems that have made similar improvements, and then the Steering Committee will decide what the new system will look like. There is a link on our EMS Agency website where all the information can be found as the process unfolds.

Bill Bullard of the Abaris Group explained further details of the System Evaluation process. The question arose in the Mountain Zone meeting and was addressed on how smaller departments won't be left out from making improvements due to budget, as the county retains systemwide control to ensure the entire system is serviced appropriately. First response is different from ambulance response, however, and any recommendations to change the levels of service of a first responder will be looked at as to how they will be funded.

VI. Open Discussion

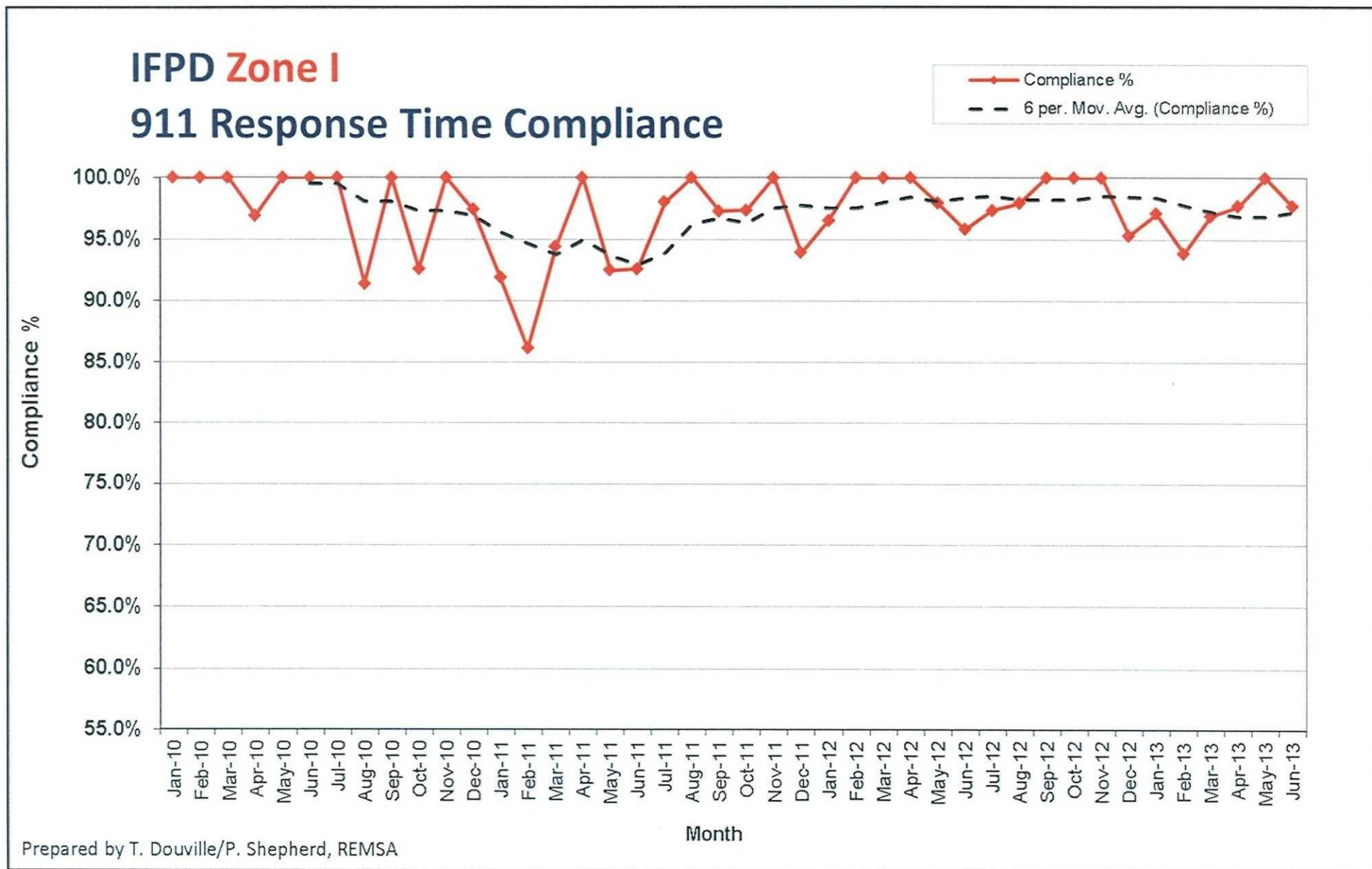
The EMS Duty Officer Program was discussed, including how REMSA is currently mitigating ambulance wait time through this program.

Helicopter EMS was discussed, including current helispots in use. Trevor Douville will email Jerry Holldber contact information for the air providers.

PMAC will be held next on March 25th at RCRMC at 9am. EMCC meets next on Wednesday, April 3. A topic on the PMAC agenda is the closed-system model for narcotic restocking, which affects everyone. We will also be looking at the cardiac arrest policy and how those calls are handled.

VII. Adjournment/Next Meeting

The next meeting will be held on April 8, 2013, at 12pm, location to be announced via email.

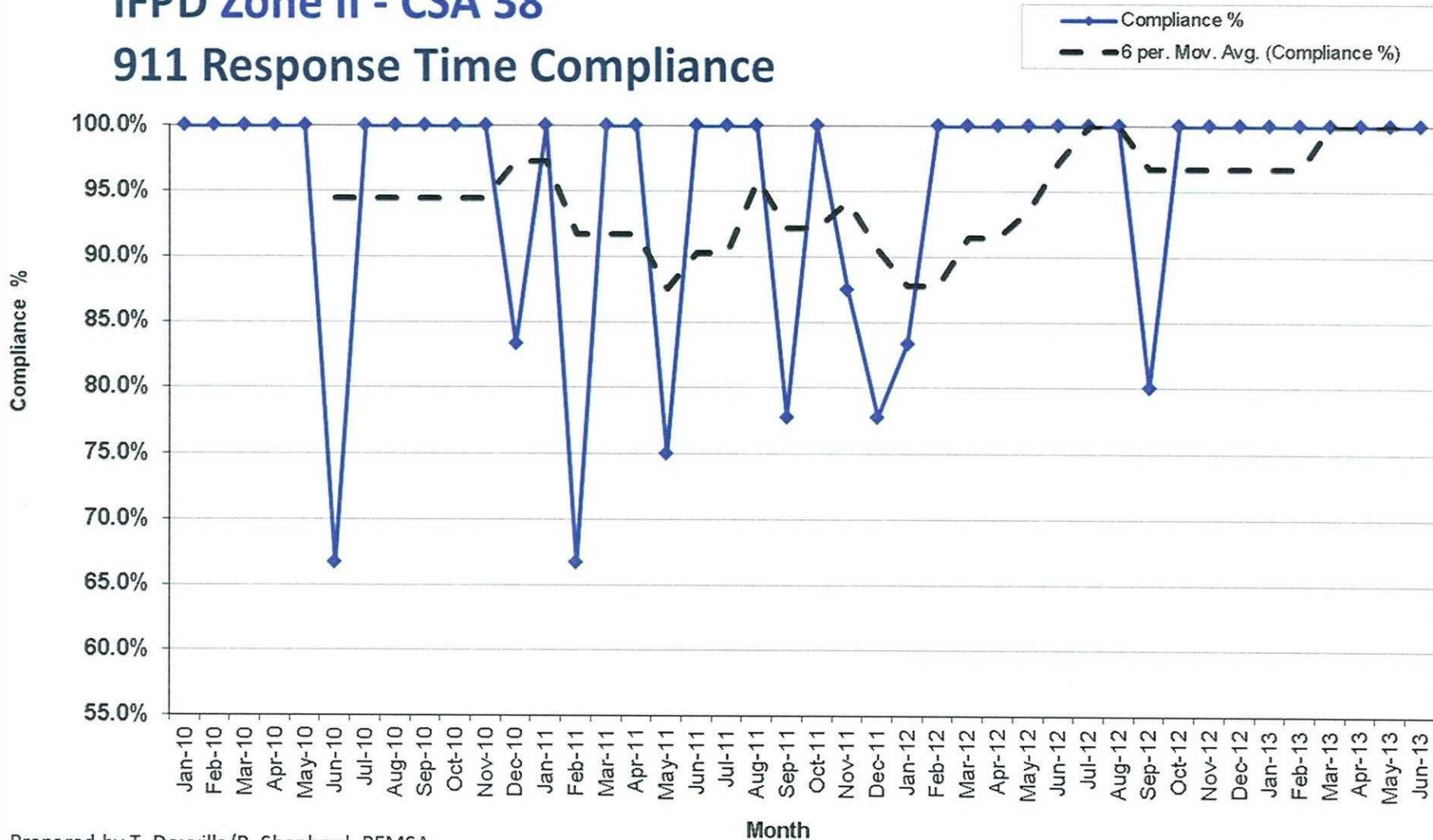


IFPD Zone I 911 Responses



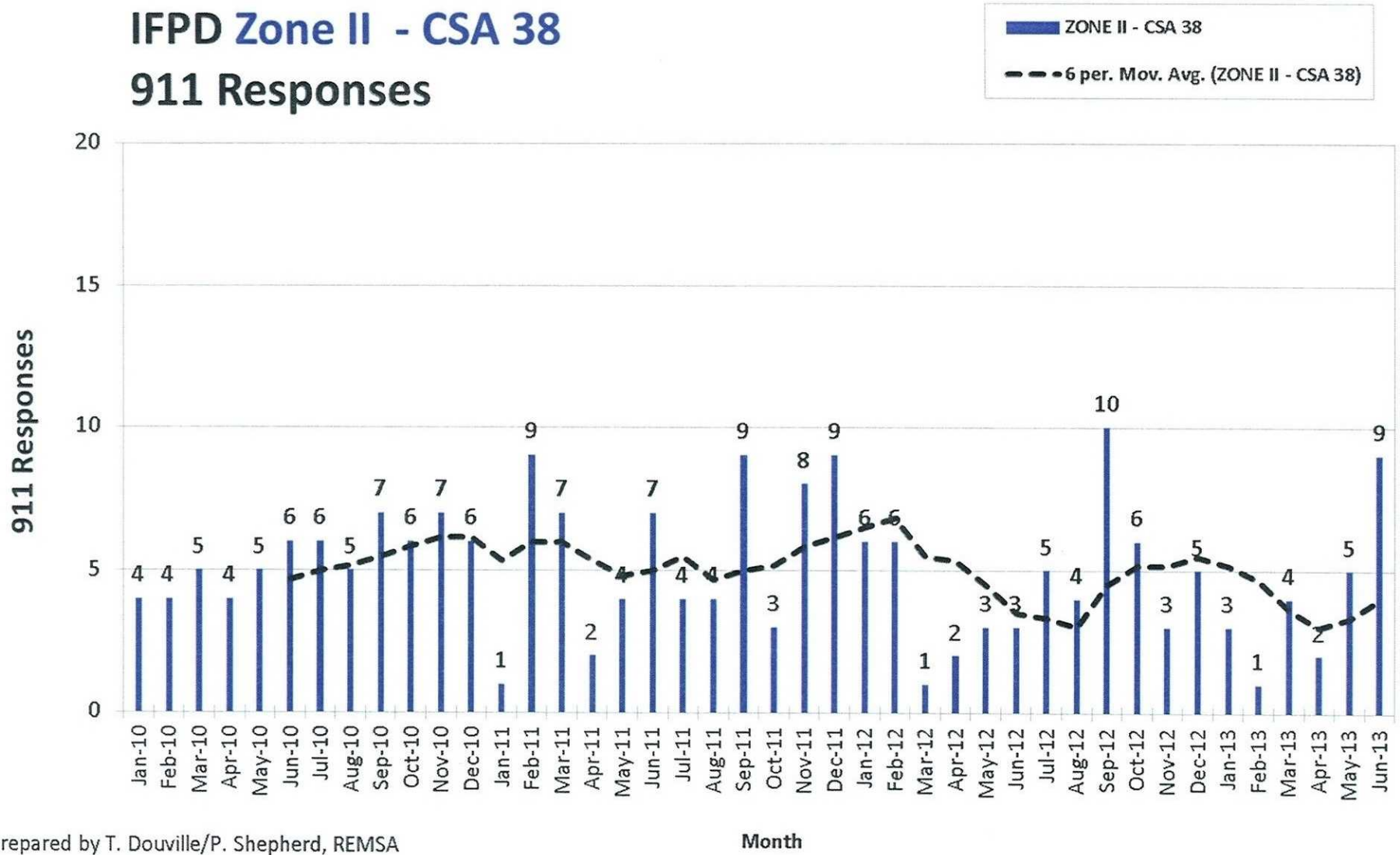
Prepared by T. Douville/P. Shepherd, REMSA

IFPD Zone II - CSA 38 911 Response Time Compliance

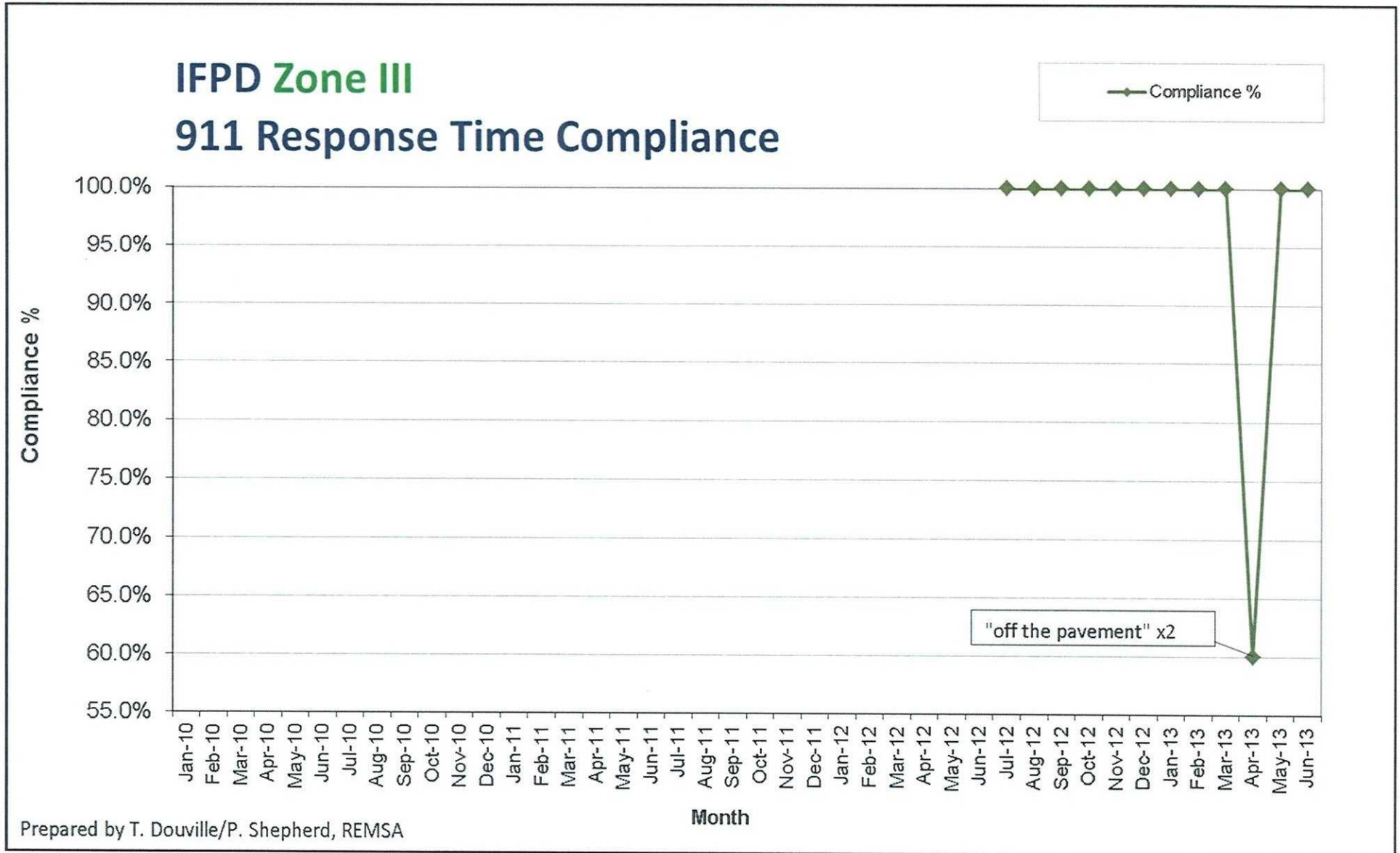


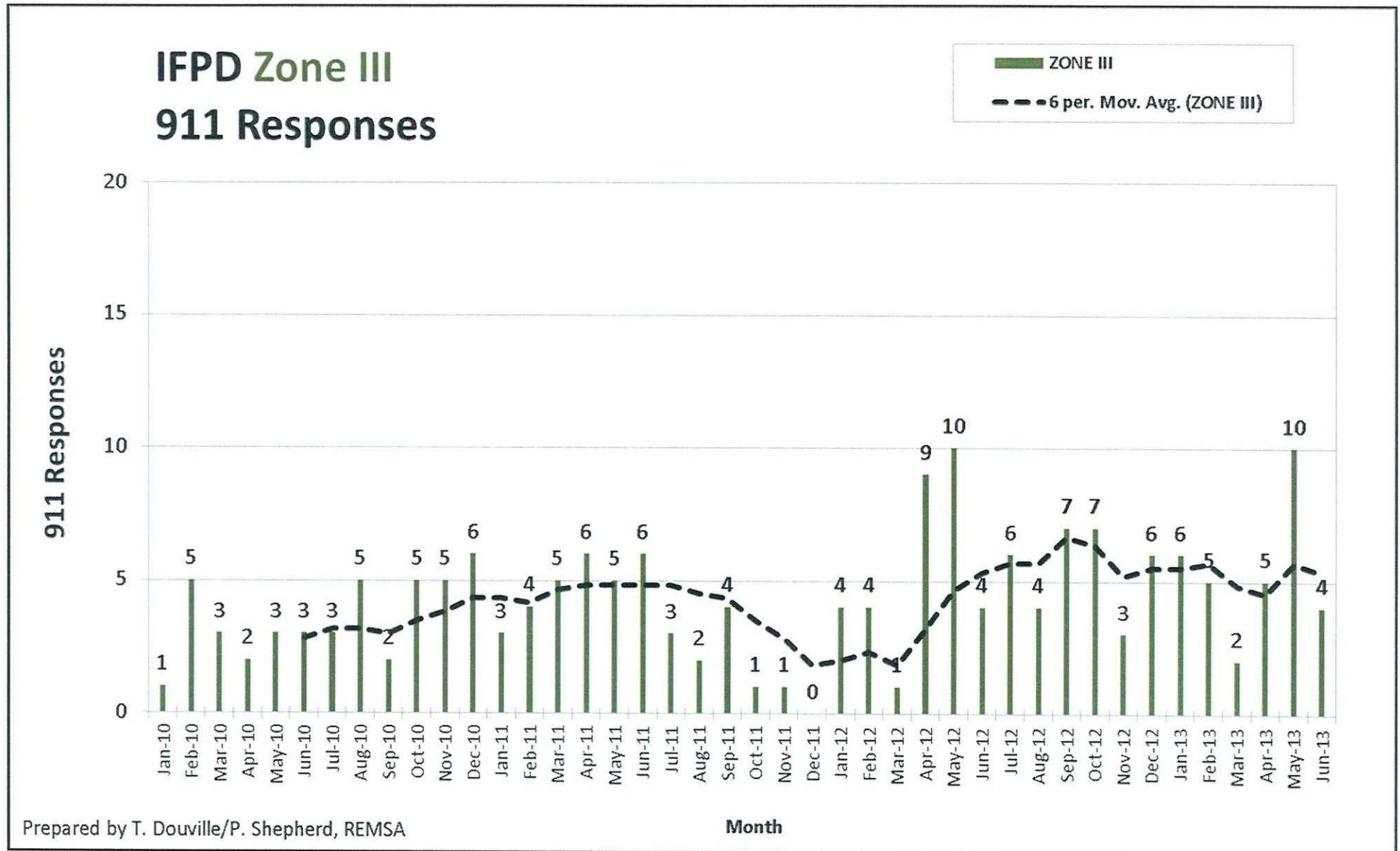
Prepared by T. Douville/P. Shepherd, REMSA

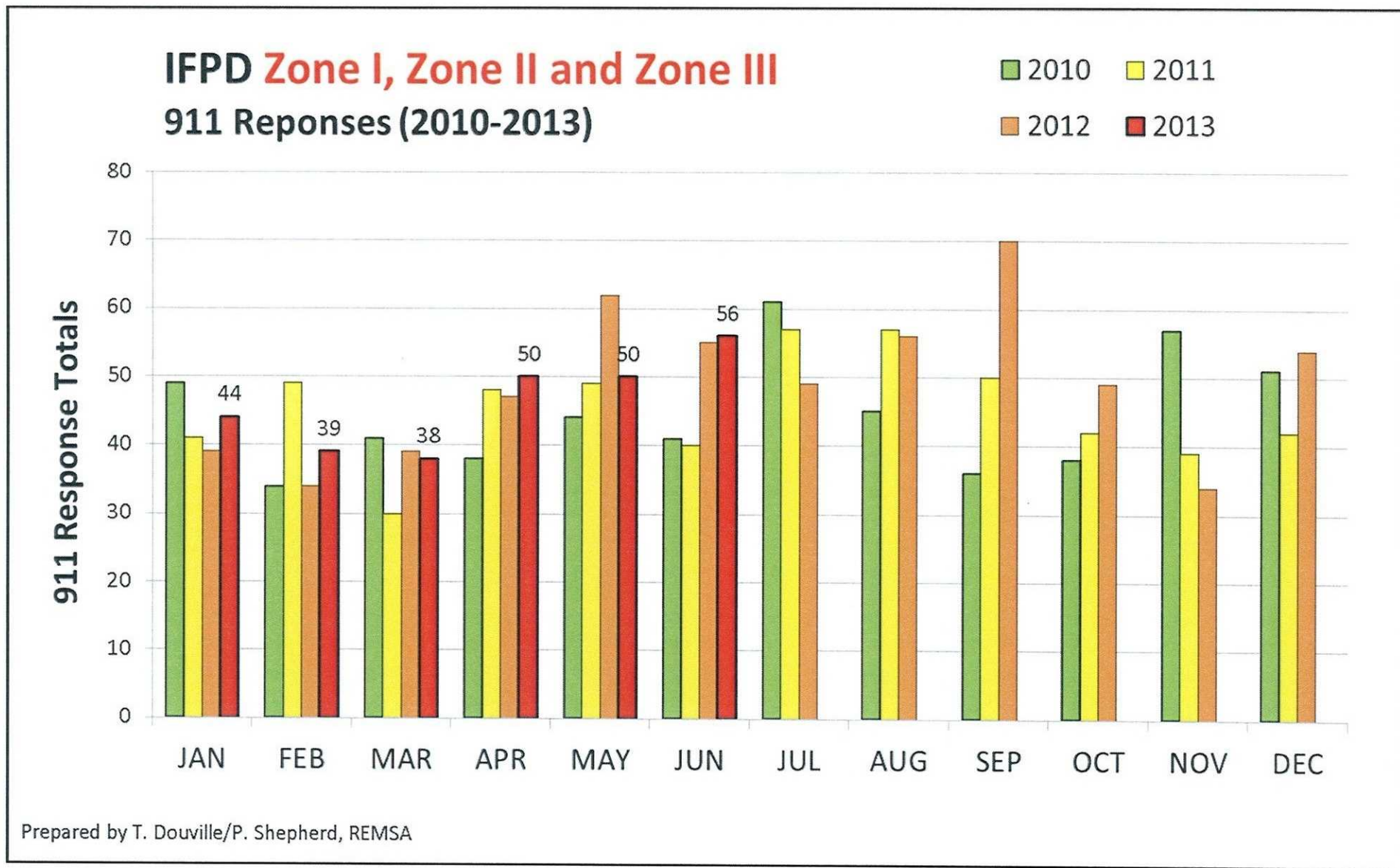
IFPD Zone II - CSA 38 911 Responses



Prepared by T. Douville/P. Shepherd, REMSA







2013 - IFPD Response Time Compliance														
Zone 1 Idyllwild Proper <= 10 minute Response														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total	
0-1 Min	12	12	10	19	13	19							85	
1 Min		2			1	2							5	
2 Min	1	1	4	1	2	2							11	
3 Min	1	1	1	2		1							6	
4 Min	3	2		4	6	1							16	
5 Min	3	2	4	6	4	5							24	
6 Min	4	2	6	4	1	4							21	
7 Min	4	3	3	3	5	3							21	
8 Min	4	4	3	1	3	2							17	
9 Min	2	2		2		3							9	
10 Min		1				1							2	
11 Min													0	
12 Min		1											1	
13 Min			1										1	
14 Min													0	
15 Min	1												1	
>15 Min				1									1	
Total Resp	35	33	32	43	35	43	0	0	0	0	0	0	221	
Total Late	1	2	1	1	0	1	0	0	0	0	0	0	6	
Exempt	0	0	0	0	0	0	0	0	0	0	0	0	0	
Comp %	97.1%	93.9%	96.9%	97.7%	100.0%	97.7%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	97.3%	
													Avg. Calls/ Month	18.42
													Avg. Calls/ Day	0.61

2013 - IFPD Response Time Compliance														
Zone 2 CSA 38 < = 12 Minute Response														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total	
0-1 Min													0	
1 Min													0	
2 Min													0	
3 Min													0	
4 Min													0	
5 Min						1							1	
6 Min		1	1	1	1								4	
7 Min	1												1	
8 Min			1		1	4							6	
9 Min	1		1	1	1	2							6	
10 Min	1		1		2	1							5	
11 Min						1							1	
12 Min													0	
13 Min													0	
14 Min													0	
15 Min													0	
>15 Min													0	
Total Resp	3	1	4	2	5	9	0	0	0	0	0	0	24	
Total Late	0	0	0	0	0	0	0	0	0	0	0	0	0	
Exempt	0	0	0	0	0	0	0	0	0	0	0	0	0	
Comp %	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100.0%	
													Avg. Calls/ Month	4.00
													Avg. Calls/ Day	0.13

2013 - IFPD Response Time Compliance														
Zone 3 <= 30 Minute Response														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total	
<5 Min				1									1	
5 Min													0	
6 Min													0	
7 Min	1												1	
8 Min													0	
9 Min	2												2	
10 Min		1											1	
11 Min					4								4	
12 Min	1												1	
13 Min			1	2		1							4	
14 Min					1								1	
15 Min					1								1	
16 Min					1								1	
17 Min		2			1								3	
18 Min													0	
19 Min													0	
20 Min													0	
21 Min			1			1							2	
22 Min					1								1	
23 Min						1							1	
24 Min													0	
25 Min					1								1	
26 Min													0	
27 Min	1												1	
28 Min	1	1											2	
29 Min													0	
30 Min													0	
31 Min													0	
32 Min													0	
33 Min		1				1							2	
34 Min													0	
35 Min													0	
36 Min													0	
37 Min													0	
38 Min													0	
39 Min													0	
40 Min													0	
41 Min													0	
42 Min													0	
43 Min													0	
44 Min													0	
>44 Min				2									2	
Total Resp	6	5	2	5	10	4	0	0	0	0	0	0	32	
Total Late	0	0	0	2	0	0	0	0	0	0	0	0	2	
Exempt	0	0	0	0	0	0	0	0	0	0	0	0	0	
Comp %	100.0%	100.0%	100.0%	60.0%	100.0%	100.0%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	93.8%	
													Avg. Calls/ Month	5.33
													Avg. Calls/ Day	0.18

